



# AMESSAGEFROMEVERGREEN'SBOARDCHAIR

Later in this report, our CEO shares a letter about transformation - transformation of the lives of the individuals served by Evergreen. It is indeed wonderful to see people moving into community homes for the first time, delighting in their own space, choosing freely their activities and friends; and even selecting what they want to watch on television. Truly, lives are being changed for the better.

Evergreen's transformation goes in other directions, too. Volunteer college students who spend time with our clients find themselves changed. They see people with disabilities in a new way, and they discover in themselves both strengths and vulnerabilities. Volunteers experience a community that grows broader and deeper, including people with a range of gifts and challenges, and they find it good to be a part.



Rev. Dr. Claire V. Brooks (ret.), Board Chair

In this last year, I have been privileged to meet with church groups who give in so many ways. We are grateful for a very generous gift from Carrollton Presbyterian Church to help with flood relief. We are grateful to all those who took time to attend a presentation about Evergreen, to ask questions, to attend a fundraiser, and to seek ways in which they could become involved. We have churches that bring Christmas to community homes, members who help with landscaping, churches that welcome Evergreen residents to worship and other activities. The opportunities for involvement are almost endless, and our clients are not the only ones who benefit—these are life-changing experiences all the way around.

One of the joys of serving as Chair of the Board of Directors has been learning more about the people with whom I serve. Board Members bring many talents, much experience, great integrity, and a deep desire to enhance in every way possible the lives of the people we serve. It is an honor to know and to work with every one of these people. Evergreen is blessed with an exceptional staff who routinely go above and beyond, and in the process, we are all transformed.

Last year at a regional church meeting, I said I would go anywhere, anytime, to talk with any group about Evergreen Life Services. I have been surprised and delighted by the number of churches who took me up on the offer, and I make it again—any group, anywhere, anytime. I am committed to serve, provide for and champion individuals with disabilities and invite you to join me.

In Christ's Service,

A handwritten signature in black ink that reads "Claire V. Brooks". The signature is written in a cursive, flowing style.

Rev. Dr. Claire V. Brooks (ret.)  
Chair, Board of Directors  
Evergreen Life Services

# EVERGREEN'S MISSION

to **SERVE, PROVIDE FOR** and  
**CHAMPION** individuals  
with disabilities.

- ◆ Support individuals with disabilities physically, emotionally and spiritually.
- ◆ Help them find self-worth and abilities.
- ◆ Teach basic life and social skills, job and financial training and more.

## SERVE

## PROVIDE

- ◆ Quality care for medical and behavioral needs.
- ◆ Opportunities for meaningful employment.
- ◆ An independent and abundant life.
- ◆ A place they can call home.
- ◆ Love, acceptance, value and friendship.

- ◆ Advocate for the rights of individuals with disabilities.
- ◆ Help society understand disabilities and how they can help.
- ◆ Support individuals in making their dreams a reality.

## CHAMPION

## OUR CORE VALUES

Support the inclusion of people with disabilities in their home communities.



Help individuals to live the highest quality of life.



Provide for people with disabilities by maintaining a stable, viable, principled and financially healthy organization.



Encourage the spiritual growth and nurturance of all people.



Promote a basic belief in, and commitment to advocate for, human and civil rights.



## EXAMPLES OF AN INTELLECTUAL OR DEVELOPMENTAL DISABILITY INCLUDE:

Autism ◆ Cerebral Palsy ◆ Down Syndrome ◆ Brain Injury



# AMESSAGEFROMEVERGREEN'SPRESIDENT/CEO

As you look over this latest Evergreen Life Services annual report, please note that your generous support continues to allow many more individuals with disabilities to live as independently and abundantly as possible. You have provided Evergreen the means to move individuals out of institutional settings into beautiful community homes. You are such a blessing!

Despite challenging economics and the devastating flood we experienced in August of 2016, we are now closing the North Lake Institution and have moved over one hundred individuals from the state institution into their own homes in lovely communities. This is a major accomplishment you should feel very good about. These people, many of whom have severe disabilities, are now living in comfortable and safe homes, just as you and I do. Your generous donations help make this progress possible. I am in awe of the life-transformation that is happening in the lives of so many people with disabilities in our programs.



**Sue Buchholtz, MBA, President/CEO**

We currently provide high-quality services to over 1,200 people with disabilities in many states and dozens of communities. Evergreen has opened Art Centers in several locations and has significantly increased the meaningful day activities, job training and opportunities to become employed in the community. Evergreen also provides competitive pay opportunities to individuals with disabilities through social enterprises, like the nationally recognized HEAVENDROpt line, where Evergreen acquires retired military parachutes and creates products all made by persons with disabilities. You can learn more about HEAVENDROpt at [www.heavendropt.org](http://www.heavendropt.org).

We could not do this without your help and the amazing Evergreen staff that goes above and beyond the call of duty every day. During the recent floods in Louisiana, in which several of our community homes flooded and so many of the individuals we serve were evacuated, our staff stayed on duty, even though some of them were flooded out of their own homes. This uncommon commitment to service is what makes Evergreen exceptional.

With your help, we will continue to expand our services and improve the lives of more people with intellectual and developmental disabilities. They are truly God's children and deserve the very best we can provide.

As a non-profit faith-based ministry, we believe we offer the very best formula for serving individuals with disabilities. Words cannot truly express our gratitude for your donations, volunteer work and prayers. As we press forward into 2017, we are thankful knowing you are on this journey with us.

With sincere gratitude,

A handwritten signature in black ink that reads "Sue Buchholtz". The signature is fluid and cursive, with a long, sweeping underline.

Sue Buchholtz, MBA  
President/CEO

# MONEY SOURCE BREAKDOWN



## Evergreen Life Services & Evergreen Foundation Consolidated Revenue Breakdown

EVERGREEN'S ACTUAL REVENUE

◆ PROGRAM SERVICE FEES	\$78,902,544
◆ CONTRIBUTIONS	\$594,243
◆ ENTERPRISE & CULTURAL ARTS	\$451,888
◆ INVESTMENT INCOME	(\$175,080)
◆ OTHER (GAIN OF ASSETS, LEASE INCOME, ETC.)	\$494,727

2016 TOTAL REVENUE:  
**\$80,268,322**

### YOUR DONATIONS MAKE A DIFFERENCE BY PROVIDING FUNDING FOR:

- ◆ Medical and dental care not covered by other sources
- ◆ Transportation for daily routines and special needs
- ◆ Furniture and home appliances
- ◆ Communication devices for those who are non-verbal
- ◆ Manual lifts, specialized shoes and braces
- ◆ Motorized wheelchairs and other adaptive equipment to enrich daily living skills
- ◆ Various recreational activities

EVERGREEN'S ACTUAL EXPENSE



## Evergreen Life Services & Evergreen Foundation Consolidated Expenses Breakdown



◆ PROGRAMS (94%)	\$77,870,037
◆ ADMIN (G&A) (4.65%)	\$3,838,027
◆ FUNDRAISING/SOCIAL ENT./DEVELOPMENT (.67%)	\$548,702
◆ OTHER (.27%)	\$222,951

2016 TOTAL EXPENSES:  
**\$82,479,717**

Evergreen experienced a deficit of (\$2,211,395) during the 2015-2016 fiscal year. The deficit is attributed to the transition of the North Lake Institution and federally unfunded mandates, such as the Affordable Care Act. Evergreen's financial position will greatly improve after the complete closure of the North Lake Institution.

# NORTH LAKE TRANSITION



Evergreen Life Services is committed to quality care and services for individuals with intellectual and developmental disabilities. In October 2012, Evergreen assumed the operations of the previously state-run institution for individuals with disabilities in Hammond, LA. Evergreen believes the care and support for individuals with disabilities is best done in the community and began crafting a plan to make the transition a reality.



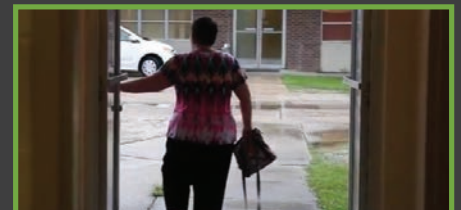
*NORTH LAKE SUPPORTS & SERVICES INSTITUTION*



*EVERGREEN COMMUNITY HOME*

During the 2015-2016 fiscal year, significant progress was made toward this endeavor. Evergreen built and renovated 13 homes for individuals at the North Lake Institution. Six to eight individuals will reside in each home.

The target date to close the institution was October 1, 2016; however, the historic flooding in South Louisiana delayed the completion. Four of Evergreen's community homes received significant flood damage, displacing over 20 individuals we serve. Those individuals moved to the North Lake Institution while their homes were restored. The goal is to close the institution by the end of 2016.



Evergreen was blessed by many generous donors after the devastating flooding and the support helped to restore security and safety to the individuals we serve. For that, we are truly grateful!



*13 NEW HOMES WERE BUILT FOR THE INDIVIDUALS AT NORTH LAKE SUPPORTS & SERVICES*



*OVER 100 INDIVIDUALS NOW ENJOY HAVING THEIR OWN HOME.*

Thank you for your assistance in helping improve the lives of the individuals we have transitioned into the community. Your generosity has helped over 100 individuals with disabilities gain more independence, a life in the community and a place they can call HOME!

**YOU CAN HELP**

WITH THE CURRENT NEEDS AND FUTURE OF EVERGREEN AT  
**[WWW.EVERGREENLS.ORG/DONATE](http://WWW.EVERGREENLS.ORG/DONATE)**



# DONOR SPOTLIGHT

## DR. LEYLA NOURIAN AND DR. JOHN BOTTS

Dr. Leyla Nourian and Dr. John Botts are both successful physicians in the Dallas, Texas area and have been happily married for 11 years. John and Leyla are also very proud parents of two daughters – Daryana and Sorena. Leyla is a Cosmetic and Restorative Dentist and John is an Anesthesiologist. Together they have over 37 years of medical experience and have a passion for serving others. Leyla is the founder and President of Nourian Dental, as well as Exceptional Dental.

Since its inception in 2013, Exceptional Dental has been compassionately caring for the dental needs of individuals served by Evergreen. Evergreen is thankful for Leyla, who gives of her time and is willing to modify her routine and office atmosphere to make sure individuals are as comfortable as possible. John and Leyla are generous Evergreen donors and were honored at the 2016 Diamond Gala fundraising event in Dallas, Texas.



## SCOT SIMMONS



Scot Simmons is an entrepreneur, savvy businessman, father, husband and advocate for individuals with disabilities. Scot works tirelessly on behalf of the individuals Evergreen serves, by working with state and federal legislators to ensure Medicaid funding is secure. He serves on Evergreen's Social Enterprise Advisory Committee and regularly gives financial contributions. Scot owns and operates Sterling Pharmacy and is the pharmacy vendor of choice for Evergreen in the state of Louisiana. Scot and his team are always willing to go the extra mile to ensure services are delivered in a timely and secure manner.

Scot is selfless and goes out of his way to support his family, friends and Evergreen; even if it means putting his own personal needs last. Scot makes Evergreen a priority not only personally, but in his business as well. He makes an effort to attend fundraising events for Evergreen and offers his staff to help with planning or setup for events. Scot says he believes in the work Evergreen does and sees the differences made in the lives of people with disabilities.

## SPECIAL THANK YOU

**Evergreen is thankful for people like Leyla Nourian, John Botts and Scot Simmons.**

Through their generosity and kindness, they help ensure the lives of individuals with disabilities are changed for the good.

## INDIVIDUAL DONORS

### PRESIDENT'S CLUB \$500 - \$999

Mr. Feridoon Amini  
Mr. and Mrs. Gary T. Bazer  
Mr. and Mrs. Roy L. Brennon  
Mr. and Mrs. Charles E. Craig Jr.  
Mr. & Mrs. David Dixon  
Mr. and Mrs. Andrew P. Frelier  
Mr. and Mrs. Robert Gispanski  
Mr. and Mrs. Robert Glasgow  
Ms. Jill Guthrie  
Mr. and Mrs. Scott Hall  
Mr. and Mrs. Joseph W. Henrick  
Ms. Barbara Massey  
Mr. Mark Matthews  
Mrs. Carolyn L. McNeal  
Mrs. Nancy E. Mosley  
Mr. and Mrs. Edward L. Parry  
Dr. Mitesh Patel  
Mr. and Mrs. Chuck L. Pickett Jr.  
Mr. Don Raber  
Mr. and Mrs. Michael Rasa  
Mr. and Mrs. Paul Rasa  
Mr. and Mrs. Garland R. Rolling  
Mr. Fred Secker  
Ms. Violet Schulties  
Mr. and Mrs. Mark Shafipour  
Ms. Jane Shepard  
Mr. George Shipley  
Mr. and Mrs. Behrouz Sour  
Ms. Nancy Vaughan  
Mr. and Mrs. Charles H. Voss Jr.  
Mr. and Mrs. Charles Williams  
Mrs. Mary Elizabeth Williams  
Mr. and Mrs. Charles D. Wisher Jr.

### GRAND CLUB \$1,000 - \$4,999

Mr. and Mrs. Thomas L. Are  
Mr. Mark Badeaux  
Mr. and Mrs. Eric H. Beier  
Mrs. Trisha Bernard  
Dr. John T. Botts and Dr. Leyla Nourian  
Mr. and Mrs. John Bradford  
Mr. Burton Brillhart  
Rev. Dr. Claire V. Brooks (ret.)  
Mr. DeRuyter Butler  
Mr. and Mrs. Sidney N. Carruth  
Mr. and Mrs. John Compton Jr.  
Mr. Craig Cunningham  
Mrs. June Davis  
Mr. Rolando Diaz  
Mr. and Mrs. James K. Elrod  
Mr. and Mrs. Chris B. Frierson  
Mr. and Mrs. Clarence N. Frierson  
Mr. and Mrs. John B. Frierson  
Mr. John Gessner  
Mr. and Mrs. Danny R. Gray  
Mr. James Hall  
Mr. and Mrs. Marvin Hill  
Mr. Roy Hill  
Mr. and Mrs. Steve Holland  
Mrs. Theresa Hunsicker  
Mr. and Mrs. Glenn V. Kinsey  
Mr. and Mrs. Curtis E. Lackey  
Mr. and Mrs. William M. Marohn  
Mr. Thomas McGill  
Dr. and Mrs. Franco Marcantonio  
Mr. and Mrs. James A. Meek  
Mr. and Mrs. David Merrick  
Mr. and Mrs. Tom M. Mobley  
Mrs. Suzanne V. Perry  
Ms. Mary Quaid  
Mr. Kenneth Saucier  
Mr. Michael Schmitt  
Mr. and Mrs. Kenneth L. Slack  
Mr. and Mrs. R. Lewis Smith  
Mr. James Thom  
Ms. Glenda Villars  
Elizabeth Weiss Ph.D.  
Mr. and Mrs. John L. Zeigler

## LEADER'S CLUB \$5,000+

Mr. and Mrs. Jerald M. Adams Jr.  
Mr. and Mrs. Frank C. Davis III  
Mr. James Haley  
Mr. Marc Krock  
Dr. Jacques Mistrot  
Family of the late Mr. John & Dr. Laura Hampton

Dr. and Mrs. Jean J. Mistrot  
Mr. and Mrs. R. Andrew Patty, II  
Mrs. Carolyn D. Russell  
Mr. Scot D. Simmons  
Mr. and Mrs. James H. Williams  
Mrs. Katherine Williams



## BUSINESS PARTNERS

### PRESIDENT'S CLUB \$500 - \$999

Automatic Payroll Systems, Inc.  
Baker Presbyterian Church  
Bank of Montgomery  
Butcher Realty, LLC  
Candy Fleet Corporation  
Central Louisiana Community Foundation  
Covenant Presbyterian Church, Sherman  
Crow Foundation  
Delta Disposals  
First Presbyterian Church, Camden, AR  
First Presbyterian Church, Corpus Christi, TX  
First Presbyterian Church, Gainesville, TX  
First Presbyterian Church, Hammond, LA  
First Presbyterian Church, Kilgore, TX  
First Presbyterian Church, Lafayette, LA  
First Presbyterian Church, Lake Charles, LA  
First Presbyterian Church, Mansfield, LA  
Grace First Presbyterian Church, Weatherford, TX  
Holmes Chapel Presbyterian Church, Monticello, AR  
Injury Clinic of Dallas  
Internal Medicine Associates of Plano, TX  
Kean Miller, LLP  
MBL Bank  
Nourian 21st Century Dental Care  
Painting With A Twist, Oklahoma City  
Presbytery Of Arkansas  
Shell Oil Company  
Texas Special Children's Projects  
United Way of Texarkana  
University Presbyterian Church, Baton Rouge, LA  
Yogi Hill Corp.

### GRAND CLUB \$1,000 - \$4,999

Barksdale Federal Credit Union  
Barron Builders Pineville  
Bossier Arts Council  
Cobbs, Allen & Hall Of Louisiana  
Eclipse Surgicare, LLC  
Edge Office Products  
Fire Tech Systems, Inc.  
First Presbyterian Church, Winnsboro, LA  
First Presbyterian Church, El Dorado, AR  
First United Presbyterian Church, Fayetteville, AR  
Heard, Mcelroy, & Vestal  
Imagine Solutions  
John Calvin Presbyterian Church, Metairie, LA  
Knights Of Columbus, LA State Council  
Louisiana Workers' Compensation Corporation  
Memorial Presbyterian Church, San Augustine, TX  
Mid South Fleet Leasing  
Minden Presbyterian Church  
Northridge Presbyterian Church  
Pelican State Credit Union (Baton Rouge)  
Pharm-Care, Inc.  
Randol Mill Pharmacy  
Taskmaster Pro Technologies  
The Basileia Foundation, Inc.  
The D.P. Hamilton Foundation  
The Tatum Family Foundation  
Traffic LA at the Joule  
Wilson Community Church

## LEADER'S CLUB \$5,000+

Ability Pharmacy Inc.  
Biedenharn Foundation  
Blue Cross Blue Shield of Louisiana  
Carrollton Presbyterian Church  
Celebrity Waiter Dinner Shreveport  
Community Foundation Of Shreveport/Bossier  
GBT Insurance Agency  
Jade and Joy Holdings

Mutual Of America  
Queen Shiva LLC  
Querbes & Nelson  
Regions Bank  
Southpoint Photo Imaging Supplies, Inc.  
Sterling Associates, Inc  
Texas Presbyterian Foundation  
The Rees-Jones Foundation

# WHAT'S NEXT

## EVERGREEN LIFE SERVICES

### EXPANDING SERVICE

Evergreen is expanding its service reach into the state of Georgia. Over the next few months, plans are to open an office in Dalton, GA and offer community supports to individuals with disabilities in the surrounding area.



### FIGHTING THE FLOOD

The financial challenges of the Louisiana flooding will continue to impact Evergreen and we ask for your continued support to help ensure the lives of the people served are intact and secure.

### STABILIZING OUR BUDGET

As we close the North Lake Institution, our financial situation will improve. We will no longer have to pay expenses to operate both the institution and the homes simultaneously. For example, the expense for electricity at the institution is approximately \$70,000 per month. With the elimination of this expense, coupled with many others, our budget will stabilize.



*NORTH LAKE SUPPORTS & SERVICES INSTITUTION*



### INNOVATING SUPPORT THROUGH TECHNOLOGY

Evergreen is expanding our horizons by creating a new social enterprise utilizing the technology of virtual reality. Our team is creating an App that will allow individuals with disabilities to learn a new skill, job training, and experience a special vacation through virtual reality. It will begin as a program within our organization and as it proves to be successful, we will hopefully be able to open it up to the public; creating a new revenue stream for Evergreen and offer new and innovative options for individuals with disabilities.

### YOU CAN HELP

WITH THE CURRENT NEEDS AND FUTURE OF EVERGREEN AT

[WWW.EVERGREENLS.ORG/DONATE](http://WWW.EVERGREENLS.ORG/DONATE)